

DT-ATSC-QAM-8V2 User Manual





8 input ATSC-8VSB / QAM-B to QAM-B Trans-Modulator



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Safety Precautions



The presence of this symbol is to alert the installer and user to the presence of uninsulated dangerous voltages within the product's enclosure that may be of sufficient magnitude to produce a risk of electric shock.



TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS DEVICE TO RAIN OR MOISTURE. DO NOT OPEN THE UNIT. REFER SERVICING TO QUALIFIED PERSONNEL ONLY.

- DO NOT apply power to the unit until all connections have been made, all components have been installed and all wiring has been properly terminated.
- DO NOT terminate, change or uninstall any wiring without first disconnecting the unit's power adapter from the device.
- This device is supplied with the appropriately rated power supply. The use of any other power supply could cause damage and invalidate the manufacturer's warranty.
- DO NOT connect the power cord to the device if the power cord is damaged.
- DO NOT cut the power cord.
- DO NOT plug the power cord into an AC outlet until all cables and connections to the device have been properly connected.
- The device should be installed in an environment consistent with its operating temperature specifications. Placement next to heating devices and ducts is to be avoided as doing so may cause damage. The device should not be placed in areas of high humidity.
- DO NOT cover any of the device's ventilation openings.
- DO NOT cover or obstruct the device's fan or fan openings.
- If the device has been in a cold environment allow it to warm to room temperature for at least 2 hours before connecting to an AC outlet.

Package Contents

- ➢ One DT-ATSC-QAM-8V2
- One Power Cable
- One Installation / Configuration Manual



Unpacking and Inspection

Each unit is shipped from the factory tested. Ensure all items are removed from the container prior to discarding any packing material.

Thoroughly inspect the unit for shipping damage with particular attention to connectors and controls. If there is any sign of damage to the unit or damaged or loose connectors contact your distributor right away.

Installation

System Installer must adhere to Article 820-40 of the NEC that provides guidelines for proper grounding and specifies that the cable ground shall be connected to the grounding system of the building, as close to the point of cable entry as possible.

Introduction to DT-ATSC-QAM-8V2: ATSC-8VSB / QAM-B to QAM-B Trans-Modulator

The DataTronix DT-ATSC-QAM-8V2 is a high quality 8VSB /Clear QAM to QAM Transmodulator. It was designed to allow system integrators to receive and process up to 8 individual 8VSB (ATSC) / Clear QAM channels along with up to 56 sub channels, and easily convert these signals to produce a high-quality RF QAM distribution system. The DT-ATSC-QAM-8V2 is a highly flexible system allowing integrators to quickly receive, convert, and distribute high quality Digital QAM channels to their customers.

Features

- ✓ Accepts 8 RF inputs (ATSC-8VSB/QAM)
- ✓ Allows for Up to 64 Output Programs
- ✓ Allows User to "Cherry Pick" Desired Programs as Needed
- ✓ Supports STD/HRC/IRC Formats
- ✓ Supports Full Range of ATSC-8VSB/QAM Signals
- ✓ Offers 8 Fully Independent RF QAM Outputs
- Easy to Setup and Monitor with GUI
- ✓ Front Panel LED Indicators
- ✓ 3 VCN Modes Supported
- ✓ High Density 1RU Design

System Parsing / Response Time:

The initial System Parsing time will range from 4-6 minutes on average as the system identifies and populates the required parameters. As the user navigates the device's menu note that a small delay may occur in populating the data on the screen as the system is constantly performing system parsing and system house-keeping functions.

DT-ATSC-QAM-8V2 Manual

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Input							
RF Mode (ATSC-8VSB a	nd QAM)						
Connector	1 x F-Type, Female						
Input Impedance	75 ohm						
Modulation	ATSC-8VSB ITU J.83 Annex B (64-QAM, 256-QAM)						
Tuning Block FreqRange	55 to 861MHz (Center)						
Bandwidth	6 MHz						
Numbers of Tuner	8						
Input Level	0 to 15dBmV						
Loop Through							
Connector	1 x F-Type, Female, Passive						

webmanagement							
GigE							
Connector	1 x RJ45						
Standard	100 / 1000Base-T Ethernet, Full / Half Duplex, Auto-Negotiation						
НТТР	Embedded						
GigE							
GigE							
Connector	1 x RJ45						
Standard	100 / 1000Base-T Ethernet, Full / Half Duplex, Auto- Negotiation						
UDP / RTP	Supported (user-selectable)						
Protocol	SCTE-18 Supported						

Alarms / Monitoring						
Local Monitoring	8 x NIM Status LEDs /					
	1 x Power LED					
Local Control	IP Reset Button					
GUI Supported	Firefox, Chrome					
Password Protected	GUI: Changeable					

Power	
Power Supply	12VDC 5.4Amp.
Consumption	23 W Typical
Input Voltage Range	100 to 240 VAC

Mechanical and Environmental							
Chassis (W x D x H)	19.01 x 9.45 x 1.74" (483 x 240 x 44.2 mm)						
Weight	7.9lbs.						
Operating Temperature	32 to 122°F (0 to 50°C)						
Storage and Transportatio n Temperature	32 to 140°F (0 to 60°C)						
Language	English						
Warranty	1-Year Limited Warranty						

Specifications Subject to Change Without Notice.

Output	
QAM	
Connector	1x "F" Female
Modulation	256-QAM / 64-QAM
Standard	J.83 Annex B
Frequency Range	57 to 861 MHz (Under STD Mode)8 Independent RF Frequencies
Channels' Bandwidth	6 MHz
Output Level	45 dBmV Typical
Output Impedance	75 ohm
Level Adjustment	0 to -20 dB
VCN	Auto (Major & Minor) Manual (Major & Minor) Manual (One Part)
Carrier Suppression	55 dB
RF Output Return Loss	10 dB Typical
Signal-to-Noise Ratio(SNR)	42 dB Typical
MER	41 dB Minimum, 44 dB Typical



Hardware Installation

- 1. Use properly installed terrestrial antennas. Verify for proper signal reception and signal levels.
- 2. Properly connect required outputs of terrestrial antennas/splitter feeds to the DT-ATSC-QAM-8V2.
- 3. Apply Power to the DT-ATSC-QAM-8V2.
- 4. Connect an Ethernet cable from Utility Port on the DT-ATSC-QAM-8V2 to a PC/MAC.

Device Programming and Setup

Connecting to the GUI Interface

- Connect an Ethernet Cable directly to the Utility Port on the rear panel of the device or connect the Ethernet cable to an Ethernet switch. Connect an Ethernet cable to Your PC/Laptop
- 2. Modify Your PC/Laptop IPV4 address to 192.168.1.11
- 3. Enter Default IP Address for DT-ATSC-QAM-8V2 into Your Web Browser (Suggested browser: Firefox or Chrome)

Factory Default IP: 192.168.1.9

System Setup via GUI Interface

After connecting the device to the GUI interface (please see descriptions above):

- 1. Enter device's IP address in web browser.
- 2. Login: Enter unit Name/Password

Name: admin / Password: Admin123

	To view this page, you must log in to area "Protected" on 218.161.34.88:8104. Your password will be sent unencrypted.									
<u> </u>	Name:									
Password:										
	Remember this password in my keychain									
	Cancel Log In									

Note: To modify the system password, go to the **[Administration Page]** of the device.



Overview Page

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[Overview Page] provides an overall system status of the DT-ATSC-QAM-8V2 including: RF Input Type, Frequency, SNR, Signal Status, and Programs**.

	DataTOTIX Converter of ATSC / QAM to QAM	Overview Ingest Setup	Streaming Setup	RF Out Setup	Network Setup	System Setup	Administration		
Device Name	Model Numbe	er	Serial Number		MAC Address		Firmware Ve	rsion	Net Version
NACE319786	DT-ATSC-QAM	-8V2	2118 319786		F8:0D:EA:B4:E1:2	2A	3.2.0		1.1.1
Location					Description				
Ingest RF (Out Fan								
RF Input	Standard	Frequency	Co	onstellation		SNR	Signal	Status	Programs
1	ATSC	57.0000 MHz	8	VSB		33.0 dB	1]	Lock	2 🕄
2	ATSC	177.0000 MHz	8	VSB		31.2 dB	0]	Lock	2 🕄
3	ATSC	183.0000 MHz	8	VSB		31.6 dB		Lock	2 🕄
4	ATSC	189.0000 MHz	8	VSB		31.7 dB		Lock	2 🕄
5	QAM	549.0000 MHz	25	56 QAM		35.2 dB		Lock	8 🕄
6	QAM	621.0000 MHz	25	56 QAM		35.5 dB		Lock	8 🕄
7	QAM	753.0000 MHz	25	56 QAM		32.7 dB		Lock	8 🕄
8	QAM	831.0000 MHz	25	56 QAM		31.3 dB		Lock	8 🕄

**Programs : If you move your cursor to "①" you will see the detailed information (see figure below as example) of the Programs.





Overview (RF Output): RF Outputs showing the number of sub-streams/programs





Overview (Fan): This tab shows fan status and system uptime

(IData	ronix								
Тра	taironix Converter of AT	ISC / QAM to QAM	Overview	Ingest Setup	Streaming Setup		RF Out Setup	Network Setup	System Setup	Administration
	Device Name	e Mode	l Number	Serial I	Number	MAC	Address	Firmwar	e Version	Net Version
	NACE319786	DT-AT	SC-QAM-8V2	2118 3	19786	F8:00):EA:B4:E1:2A	3.2.0		1.1.1
	Location					Desc	ription			
	Ingest R	F Out F	an							
		Syste	m UTC Ti	me				Upt	ime	
		Fri,	29 Oct 2021					102H58	RM495	
		18	3:15:50					1021130	5101-755	
	Fan	F	an Speed				Fan Sta	atus		
	1	8	000 RPM				ОК			
	2	7	906 RPM				ок			
	3	7	714 RPM				ОК			



Ingest Setup

Use the **[Ingest Setup]** page to configure each input. Up to 8 individual - ATSC or QAM inputs can be assigned.

•	DataTronix Converser of ATSC / QAM to QAM Overview Ingest	etup Streaming Setup RF Out Setup Network Setup Syst	em Setup Administration	
ngest S	Setup			
nis page allows th	e user to configure the device's screen settings.			
Enable	Standard	Constellation	Frequency(MHz)	
2 1	ATSC : 8VSB	~ 8 VSB	✓ 2 (57.0000 MHz)	
2	ATSC : 8VSB	✓ 8 VSB	✓ 7 (177.0000 MHz)	
2 3	ATSC : 8VSB	✓ 8 VSB	✓ 8 (183.0000 MHz)	
4	ATSC : 8VSB	✓ 8 VSB	 ✓ 9 (189.0000 MHz) 	
2 5	QAM : STD	~ 256 QAM	~ 78 (549.0000 MHz)	
6	QAM : STD	~ 256 QAM	✓ 90 (621.0000 MHz)	
7	QAM : STD	✓ 256 QAM	✓ 117 (753.0000 MHz)	
3 8	QAM : STD	~ 256 QAM	✓ 130 (831.0000 MHz)	

Ingest Setup Procedures

- 1. **Select** Ingest setup tab from the top menu
- 2. Select the appropriate ingest input (1 thru 8). Enable as required
- 3. Select Standard: ATSC or QAM

ATSC: 8VSB / QAM: STD / QAM: HRC / QAM: IRC

- 4. Select Constellation: For QAM select 64-QAM or 256-QAM as required
- 5. Select Frequency (MHz) (Input)

ATSC-8VSB: UHF (CH 14 - 69) VHF (CH 2-13)

QAM: CH 2 – CH 135 (57 MHz to 861 MHz)

6. Save and Confirm to save all changes

*****Note: Leaving any ingest setup page without saving the set parameters will cause the device to revert to the last saved settings.



Streaming Setup

Use the **[Streaming Setup]** page to set the output: **SID**, Select **VCN Mode Type**, **VCN**, **Short Name**, and other parameters.

Enable / Select / and Setup Streams

- Enable each stream/program as required by checking the check box Note: To remove a stream/program - deselect/uncheck the stream(s) # on the left side of the table
- Modify SID (Services Output ID) Note 1: If installing multiple DT-ATSC-QAM-8V2 units make sure not to duplicate SID outputs

Note 2: Enter SID for a program and the followed programs will be assigned by consecutive numbers

- 3. Enter Short Name [1-7 Characters]
- 4. Enter Long Name [1-16 Characters]
- 5. Select VCN Mode:

VCN Mode 2-Part Auto [Example 102.1 – Set Automatically by the Device] VCN Mode 2-Part Manual [102.2 – Manual Entry by User] VCN Mode 1-Part Manual [102 – Manual Entry by User] **Note:** Only 1 VCN mode type can be selected

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	TDataTrono	Converter of ATSC / Q/	AM to QAM OVE	rview	Ingest Setu	Streaming Setu	IP RF Out Setup	Network Setup	System Setu	p Admini:	stration			
Stre	eaming	Setu	р											
This pag	e allows the user t	o cherry pick	and construc	t custom	n multiplexe	d TS and output v	via RF.							
Q				Inj	put									Output
	Input ⁴ PMT PID	Video PID	Audio PID	TS ID	SID	Short Name L	ong Name.	Bit Rate	SID	PMT PID	Video PID	Audio PID	Short Name	Long Name
2 1	1 4194	4192	4193	44	1	DTV-101 A	ATSC-digi-TV-101	8.523	101	4194	4192	4193	DTV	ATSC-DTV
2	1 4181	4179	4180	44	2	DTV-201 A	ATSC-digi-TV-201	8.523	102	4181	4179	4180	DTV	ATSC-DTV

- Modify Source ID as required Note: If installing multiple DT-ATSC-QAM-8V2 units make sure not to duplicate source ID outputs
- Select RF# from 1-8 to assign programs to desired carrier
 Note 1: Bitrate mapping may be required based on the Mbps of the streams/programs in the RF Out
 Note 2: Use the streaming setup page to move program(s) as needed to allow for increased overhead of required programs
- 8. Save and Confirm all parameters

*****Note: Leaving any Streaming Setup page without saving the set parameters will cause the device to revert to the last saved settings



Streaming System Parameters

	Input
Input No.	Total Input Number Received by Tuner
PMT PID	Program Map Table PID
Video PID	Video Stream PID
Audio PID	Video Stream PID
TS ID	Input Transport Stream ID
SID	Service ID (Program ID)
Short Name	From Content Provider
Long Name	From Content Provider
Bit Rate	Input Bit Rate

	Output						
SID	Service ID - Definable						
PMT PID	D Program Map Table PID						
Video PID	Video Stream PID						
Audio PID	Audio Stream PID						
Short Name	Definable [1-7 Characters]						
Long Name	Definable [1-16 Characters]						
VCN Mode	Selectable (Auto 2-Part, Manual 2-Part, Manual 1-Part.)						
VCN	Definable (When Using Manual VCN Modes)						
Source ID#	Definable						



Customize the Streaming Setup View

The [Streaming Setup] parameters page is easily customizable for each system. To customize the parameters shown:

1. Select "Select Columns" tool

Т	ata lronix						
	ToataTroni	Converter of ATSC / QAI	м to QAM Ove	rview	Ingest Setu	p Streaming	Setup R
Stre	eaming	Setu	р				
This pag	je allows the user t	to cherry pick a	and construct	t custoi	m multiplex	ed TS and outp	out via RF.
Q				In	nput		
	Input ⁴ PMT PID	Video PID	Audio PID	TS ID	SID	Short Name	Long N
Select Colun	4190	4188	4189	44	1	DTV-101	ATSC-0

2. Add or remove parameter as needed by selecting or deselection



3. Close window after selecting / deselecting parameters



RF Output Setup

Save and Confirm Cancel

Use the [RF Setup Page] to properly setup each RF output channel.

Data Ironix											
	Data row convertor of	risc / Qi	MINDAM Overview Ingest S	etup Streaming Setup RF	OL	ut Setup Network Setup S	system Setup Administration	on			
RF Output Setu	р										
This page is a user-configurable page t	o read, write and select t	ne RF	output parameters.								
	RF 1		RF 2	RF 3		RF 4	RF 5		RF 6	RF 7	RF 8
Enable	21		2	3		☑ 4	☑ 5		6	7	28
TS ID	1000		1001	1002		1003	1004		1005	1006	1007
Regional Name	Regional-1		Regional-2	Regional-3		Regional-4	Regional-5		Regional-6	Regional-7	Regional-8
RF Output	Normal	~	Normal ~	Normal ~		Normal ~	Normal		Normal 🗸	Normal ~	Normal ~
Channel Type	STD										~
Channel/Frequency	102 (663.0000 MHz)	~	103 (669.0000 MHz) V	104 (675.0000 MHz) 🗸		105 (681.0000 MHz) V	106 (687.0000 MHz) V		107 (693.0000 MHz) V	108 (699.0000 MHz) V	109 (705.0000 MHz) V
Bandwidth (MHz)	6		6	6		6	6		6	6	6
Attenuation	0										~
Constellation	256 QAM	~	256 QAM ~	256 QAM ~		256 QAM ~	256 QAM ~		256 QAM 🗸	256 QAM ~	256 QAM ~
Interleaver	I=128,J=1	~	I=128,J=1 ~	I=128,J=1 ~		I=128,J=1 ~	I=128,J=1 ~		I=128,J=1 ~	I=128,J=1 ~	I=128,J=1 ~
Maximum Allowable Bit Rate (Mbps)	16.986/ 38.810		16.965/ 38.810	16.973/ 38.810		17.017/ 38.810	30.893/ 38.810		30.391/ 38.810	30.198/ 38.810	22.861/ 38.810

- 1. Enable / Disable RF output as required.
- 2. Enter TS_ID (Transport Stream ID) value.
- 3. Enter regional name as required
- 4. Select RF type [Normal, Inverted, C.W.]
- 5. Select Channel type [STD, HRC, IRC]
- 6. Set CH/Freq. [CH 2 CH 135 / Freq. 57MHz ~ 861MHz] Note: DT-ATSC-QAM-8V2 is frequency agile
- 7. **BW:** factory set [6MHz]
- 8. Set attenuation [0 ~ -20dB. 1dB Steps]
- 9. Select constellation [64-QAM , 256-QAM]
- 10. Select interleaver change as required.[Default: I=128, J=1]
- 11. Save and Confirm all changes
- **Note 1:** Bitrate Mbps shown allows the integrator to quickly review assigned stream bitrate allocated and Capacity
- **Note 2:** Bitrate mapping may be required based on the Mbps of the streams/programs in the RF Out
- **Note 3:** Use the [Streaming Setup Page] to move program(s) as needed to allow for increased overhead of required programs
- Note 4: Leaving any [RF Output Setup Page] without saving the set parameters will cause the device to revert to the last saved settings



Network Setup

Data Ironix		
	Data Torise Converter of ATSC / QAM to QAM	Overview Ingest Setup Streaming Setup RF Out Setup Network Setup System Setup Administration
Network Setup This page allows the user to configure the dev Management	vice's network settings.	
	Hostname	NACE319786
	MAC Address	F8:0D:EA:B4:E1:2A
	DHCP	
	IP Address	192.168.8.76
	Subnet Mask	255.255.255.0
	Default Gateway	192.168.8.254
	DNS Server 1	8.8.8.8
	DNS Server 2	
	Save and Confirm Cancel]

Device IP Address Setup

- 1. Select network setup tab to manage the IP address of the device
- 2. Modify hostname as required
- 3. Select DHCP or static IP
- 4. For Static IP: select static IP and enter static IP address for device
- 5. Enter Subnet Mask
- 6. Enter Default Gateway
- 7. Enter DNS Server 1 address
- 8. Enter DNS Server 2 address (if required)
- 9. Save and Confirm all changes



Forgot IP Address

You can return to the default IP address (factory default) setting from via front panel by following the steps below:

1. Press the Reset button from the front panel (Circled in Picture Below)



- 2. Power on the unit
- 3. Release the reset button once the power LED stops flashing and become static green
- 4. Unit's IP address will revert back to default IP: 192.168.1.9
- Unit's login data will revert back to factory default
 Name: admin / Password: Admin123

Note: ONLY THE IP ADDRESS WILL REVERT BACK TO DEFAULT SETTING,- NO CHANGES WILL BE MADE TO THE CONFIGURATION

System Setup

Description

Use the **[System Setup Page]** to designate location and description

of the DT-ATSC-QAM-8V2 unit.

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	Data romon Converter of ATSC / QAM to QAM	Overview	Ingest Setup	Streaming Setup	RF Out Setup	Network Setup	System Setup	Administration
System Setup								
After changes are made, use the Apply butto	on.							
Description Time								
Device Description								
Location								
Description								
	Apply Cancel							



Time / NTP Server Setup

Use the time tab to set the units system time and time zone and NTP Server.

Data Ironix							
	TO AT 16 TO THE CONVERTER OF ATSC / QAM to QAM	Overview Ingest Setup	Streaming Setup	RF Out Setup	Network Setup	System Setup	Administration
System Setup							
After changes are made, use the Apply butto	on.						
Description Time							
	Set Time						
	System UTC Time	Tue, 02 Nov 2021 17:1	9:46 GMT				
	System Locale Time	Tue, 02 Nov 2021 17:1	9:46 GMT				
	Time Zone	(UTC) Universal Time C	oordinated				~
	NTP Server 1	0.pool.ntp.org					
	NTP Server 2	1.pool.ntp.org					
		Apply Cancel S	ynchronize with PC's	s Clock			

- 1. Select time tab on system setup page
- 2. Select time zone from the drop-down tool
- 3. Enter NTP Server 1 / 2 addresses as required
- 4. Select synchronize system with PC clock as required
- 5. Select apply to apply all changes

Administration

	TO at a TOTIC Converter of ATSC / QAM to QAM	Overview Ingest Setup Streaming	Setup RF Out Setup Network Set	p System Setup Administration	
Administration					
REBOOT RESET TO DEFAULT					
Backup / Restore Firmware Upgrade	Password				
Download current configurat	ion settings to a local file.				
ВАСКИР					
	tion to the device				
BROWSE	suon to the device.				
					UPLOAD

Reboot

Use the **Reboot** button to reboot the device. No parameters will be changed.

Reset to Default

Use the **Reset to Default** button to reset all parameters to original factory settings.



Backup

We highly recommend saving your device's setting.

- 1. Select administration tab
- 2. Select backup from the menu
- 3. User can choose which data required backup from the following pages: Ingest setup / Streaming Setup / RF Out Setup / Network Setup / System Setup
- 4. Locate and Name file for future use



Note: The backup can be imported to assist in setting up new or multiple devices onsite. Remember to Save and backup any and all changes.

Restore

- 1. Select administration tab
- 2. Browse the required file to be imported
- 3. Select "Upload" to import the selected file into the device

******Note: Do not power off the unit while importing.



Firmware Update

Use the Firmware Upgrade section to import new FW version.



- 1. Select administration tab
- 2. Select firmware upgrade tab
- 3. Browse to locate the required image file to be uploaded
- 4. Select "Upload" to import the selected file into the device

*******Note: Do not power off the unit while importing.

Change Password

Use the password section to change or modify the device's password as desired.

Data ronix [®]									
	TD a tail romer Conserver of ATSC / QAM to QAM	Overview	Ingest Setup	Streaming Setup	RF Out Setup	Network Setup	System Setup	Administration	
Administration									
Backup / Restore Firmware Upgrade Change Password	Password								
CAUTION:The new password must contain: 6-8 characters • At least one digit • At least one uppercase character • At least one lowercase character									
Old Password:									
New Password:									
Confirm Password:									
	Save and Confirm								



- 1. Select administration tab
- 2. Select password tab
- 3. Follow listed instructions
- 4. Save and Confirm to apply new password.

Private Address Ranges, IPv4

Private IPv4 addresses are addresses set aside by the IANA (Internet Assigned Numbers Authority) for use within networks that will not directly communicate or be seen by the internet. These private addresses cannot be used on the Internet or be used to communicate with the Internet. ISP's filter out and delete packets using private IP addresses.

Any organization that uses private IP addresses on devices that communicate with the internet must use a device that performs Network Address Translation.

Anyone can us private addresses and they are not required to seek permission to use them. Again, networks using private IP addresses cannot communicate directly with the internet. There are three blocks of addresses that are set aside by IANA for use in private internets and are not publicly routable on the global internet:

Private Class A Range:	10.0.0.0	-	10.255.255.255
Private Class B Range:	172.16.0.0	-	172.31.255.255
Private Class C Range: 1	92.168.0.0	-	192.168.255.255

It is important to note that only some of the 172.xx.xx and the 192.xx.xx.address ranges are designated for private use. The remaining addresses are public and can be routable via the global Internet.

More information regarding private addresses can be found at http://www.iana.org and https://www.arin.net.



DATATRONIX 1-Year Limited Warranty

DATATRONIX. (the "Company") warrants to the Original Purchaser that the item purchased is free from defects in workmanship or material under normal use. This warranty starts on the date of shipment of the hardware to the Original Purchaser.

During the warranty period, the Company agrees to repair or replace, at its sole option, without charge to Original Purchaser, any defective component. To obtain service, the Original Purchaser must return the item to the Company properly packaged for shipping. All defective products must be returned to the Company within thirty (30) days of failure. Products must be returned with a description of the failure and Return Merchandise Authorization (RMA) number supplied by the Company. To receive a RMA number and a return shipping address on where to deliver the hardware, call 610-429-1821. The shipping, and insurance charges incurred in shipping to the Company will be paid by Original Purchaser, and all risk for the hardware shall remain with the Original Purchaser until such time as Company takes receipt of the hardware. Upon receipt, the Company will promptly repair or replace the defective unit, and then return said unit to Original Purchaser, shipping prepaid. The Company may use reconditioned or like-new parts or units, at its sole option, when repairing any hardware. Repaired products shall carry the same amount of outstanding warranty as from original purchase. Any claim under the warranty must include dated proof of purchase or invoice. In any event, the Company's liability for defective hardware is limited to repairing or replacing the hardware.

This warranty is contingent upon proper use of the hardware by Original Purchaser and does not cover: if damage is due to Acts of God (including fire, flood, earthquake, storm, hurricane or other natural disaster), accident, unusual physical, electrical, or electromechanical stress, modifications, neglect, misuse, operation with media not approved by the Company, tampering with or altering of the hardware, riot, war, invasion, act of foreign enemies, hostilities (regardless of whether war is declared), civil war, rebellion, revolution, insurrection, military or usurped power or confiscation, terrorist activities, nationalization, government sanction, blockage, embargo, labor dispute, strike, lockout or interruption or failure of electricity, air conditioning, or humidity control, internet, network, or telephone service

The warranties given herein, together with any implied warranties covering the hardware, including any warranties of merchantability or fitness for a particular purpose, are limited in duration to one year from the date of shipment to the Original Purchaser. Jurisdictions vary with regard to the enforceability of warranty limitations, and you should check the laws of your local jurisdiction to find out whether the above limitation applies to you.

The Company shall not be liable to your for loss of data, loss of profits, lost savings, special, incidental, consequential, indirect, or other similar damages arising from breach of warranty, breach of contract, negligence, or other legal action even if the Company or its agent has been advised of the possibility of such damages, or for any claim brought against your by another party. Jurisdictions vary with regard to the enforceability of provisions excluding or limiting liability for incidental or consequential damages. You should check the laws of your local



jurisdiction to find out whether the above exclusion applies to you.

This warranty allocates risks of product failure between Original Purchaser and the Company. The Company's hardware pricing reflects this allocation of risk and the limitations of liability contained in this warranty. The warranty set forth above is in lieu of all other express warranties, whether oral or written. The agents, employees, distributors, and dealers of the Company are not authorized to make modification to this warranty, or additional warranties binding on the Company. Accordingly, additional statements such as dealer advertising or presentations, whether oral or written, do not constitute warranties by the Company and should not be relied upon.

This warranty gives you specific legal rights. You may also have other rights which vary from one jurisdiction to another.

Product Notes:

Model Number:	
Serial Number:	
Purchase Date:	
Purchased from:	
Install Date:	